

## **Invenias announces the arrival of new customer services senior executive**

*Leading cloud-based platform provider for executive and strategic hiring welcomes Mark Stirling as its new VP Global Customer Services*

### **12 February 2015, London**

Invenias, the leading cloud-based platform provider for executive and strategic hiring, has strengthened its executive team with the appointment of Mark Stirling as Vice President Global Customer Services.

Mark joins Invenias in this strategically important role from Concur, the leading SaaS Travel and Expense company recently acquired by SAP. Working as part of a global services extended leadership team, with personnel in Europe and Asia, he led Concur's Customer Services teams in Europe for 10 years, building a multi-lingual, multi-country services delivery team across 6 offices.

In his new role at Invenias, Mark has responsibility for the company's customer services/success team worldwide. He will manage and grow Invenias' four global service hubs in London, New York, San Francisco and Kuala Lumpur, which enables the company to offer 24 hour support to their customers around the world. He draws on more than twenty years' experience building and leading teams delivering support, implementation, consulting, reporting, and training services in the technology sector.

Invenias CEO Dave Grundy commented: "Customer Service is right at the heart of ensuring our customers have a successful relationship with Invenias and see the return on investment they expect. With our rapidly growing customer base, and a sales team driving more and more new business, Mark's experience in developing and scaling a customer services organisation will be invaluable."

Mark said: "I'm impressed by the progress that's already been made by Invenias in the establishment of their Global Customer Services function, and very excited to have been asked to lead and develop this rapidly growing innovative business."

Mark took up his new position at Invenias on 2 February 2015 and is based at the company's Reading office.

**END**

## About Invenias

**Invenias®** is a privately owned software company whose cloud-based platform for executive and strategic hiring enables executive search firms, specialist recruitment companies and enterprise recruitment organisations to effectively run their business. Easy to use, cloud-based desktop and mobile applications enable customers to deliver better assignments, build stronger relationships with clients and candidates and transform the productivity of their operations. Incorporated in 2005, Invenias serves thousands of users in over fifty countries across the globe. Invenias is headquartered in Reading, United Kingdom, with additional offices in Europe, the US, Australia and Malaysia. Invenias has a global strategic partnership with the Association of Executive Search Consultants (AESC). For more details on Invenias, please visit [www.invenias.com](http://www.invenias.com).

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